



See the world better

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QUALITY POLICY

Our Vision is to be the leading eye care service provider in the Maldives bringing the latest innovation to the country and community.

Our Mission is to maintain the largest satisfied customer- base by providing professional, personalized, safe and quality eye care services using state-of-the-art technology and highly-skilled workforce. We will delight our customers, create a better future for our team and be a socially-responsible company through our contributions to the community.

Our Quality Management System has been designed and implemented to global standards and forms the foundation of a strong customer focused culture that is engrained in all our business processes helping to deliver exceptional services to the delight of our customers meeting regulatory requirements at all times.

With this promise, the Directors, Managers and Staff of EYECARE are fully committed:

- ❖ To implement, practice and continually develop a Quality Management System that is commensurate and aligned with EYECARE's strategic objectives;
- ❖ To establish and support our quality objectives that is measurable, monitored and reviewed;
- ❖ To ensure all our customer needs and expectations are determined and fulfilled with the aim of exceeding customer satisfaction;
- ❖ To provide all necessary resources for the functioning and maintenance of the Quality Management System;
- ❖ To continually monitor the performance and improve the effectiveness of the Quality Management System;
- ❖ To communicate throughout EYECARE, the importance of meeting customer needs and all applicable statutory and regulatory requirements;
- ❖ To promote awareness of the Quality Management System through staff education, training and dissemination of information;
- ❖ To meet all applicable laws and regulatory requirements.

The Quality Policy is well informed and visible to all employees, stakeholders, suppliers, business partners and is also available on our website. The Policy is reviewed as part of the Management Review for its continuing suitability and objectivity.

Dr. Abdullah Zahir
Managing Director

1 Dec 2023